

EU LOGIN : FORGOTTEN PASSWORD?

Welcome back

np!
(External)

[Sign in with a different e-mail address?](#)

Password

.....

[Lost your password?](#)

Choose your verification method

Mobile Phone + SMS
Send a text message to a registered mobile phone number for a multi-factor authentication.

Mobile phone

+3249:

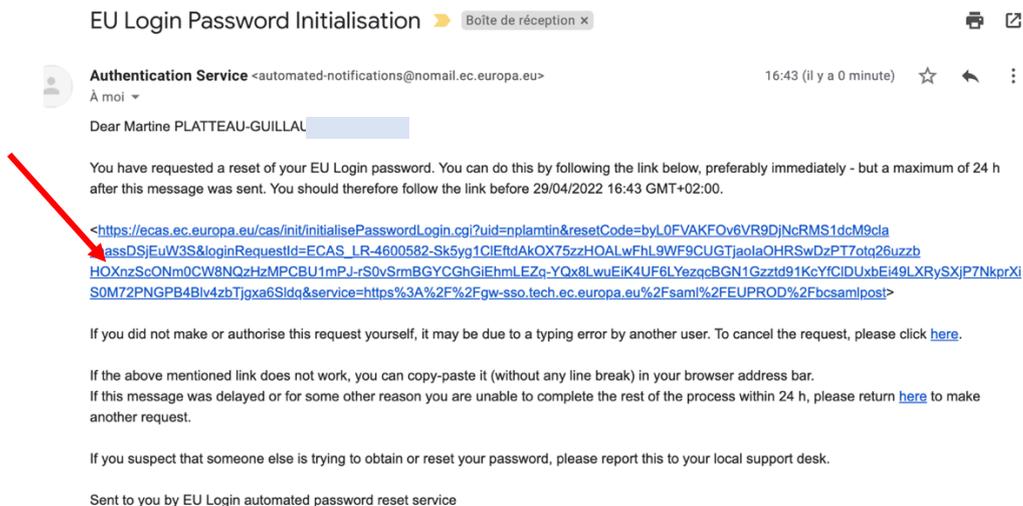
International format including country code, e.g. for Belgium: +32 123 45 67 89

Sign in

New password

In the next few minutes, you will receive an e-mail containing a link to this site. If you need assistance, use [this link](#) to go to the contact page.

A few minutes later, you will receive an email with a link in blue on which to double click. Careful, this operation is to be done within 24 hours !



Choose a new password of at least 10 characters with a minimum of 3 of the 4 following characters : Upper Case, Lower Case, Numeric and one of the special characters listed underneath

New password

Please choose your new password.

nplamtin
(External)

New password

Confirm new password

Submit

Passwords cannot include your username and must contain at least 10 characters chosen from at least three of the following four character groups (white space permitted):

- Upper Case: A to Z
- Lower Case: a to z
- Numeric: 0 to 9
- Special Characters: !"#%&'()*+,-./:;<=>?@[\\]^_`{|}~

Examples: qOUCEu3Jvq QVrMD7bgmD DRzHfLFT17

[\[Generate other sample passwords\]](#)

Then click on Submit !
Success of that operation is confirmed immediately

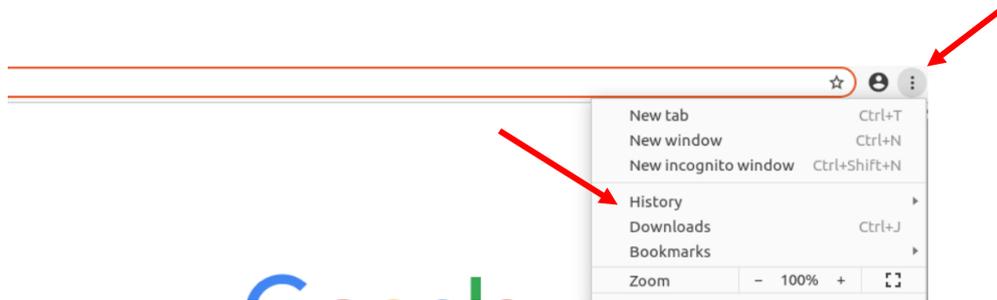
Your EU Login password was successfully changed.

Click **Proceed** below to continue to **Myremote**

Proceed

THEN IT IS IMPORTANT TO CLEAN THE BROWSER HISTORY (Google Chrome here)

Click on the 3 vertical dots on the top right of the browser screen



Then click on History and History again

A screen will open and you will see your last connections
Click first on the 3 vertical dots on the right of the line



And then Delete the History for these last operations only !