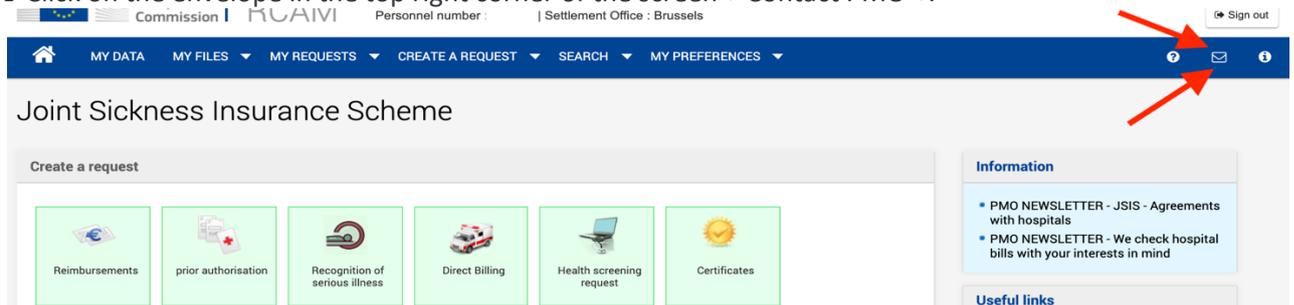


SHORTCUT TO "STAFF CONTACT" FROM "JSIS ONLINE"

At the end of 2019 PMO added a quick tool to the "JSIS online" application in order to reach straight away a precise subject and read the rules or put a question to the PMO via "Staff Contact". This is an easier and more efficient way than going through "My IntraComm" & "Staff Matters" Portal (SMP).

Do you have a doubt on the reimbursement of your medical expenses? Are you entitled to new glasses or not? Following important medical expenses, could you enjoy special reimbursement (Article 72§3)? In two clicks from the "JSIS online", you can check the official rules and/or ask a question respectively on the subjects "Reimbursement account sheets", "Personal glasses" or "Special reimbursement". And these are only examples, all subjects are available.

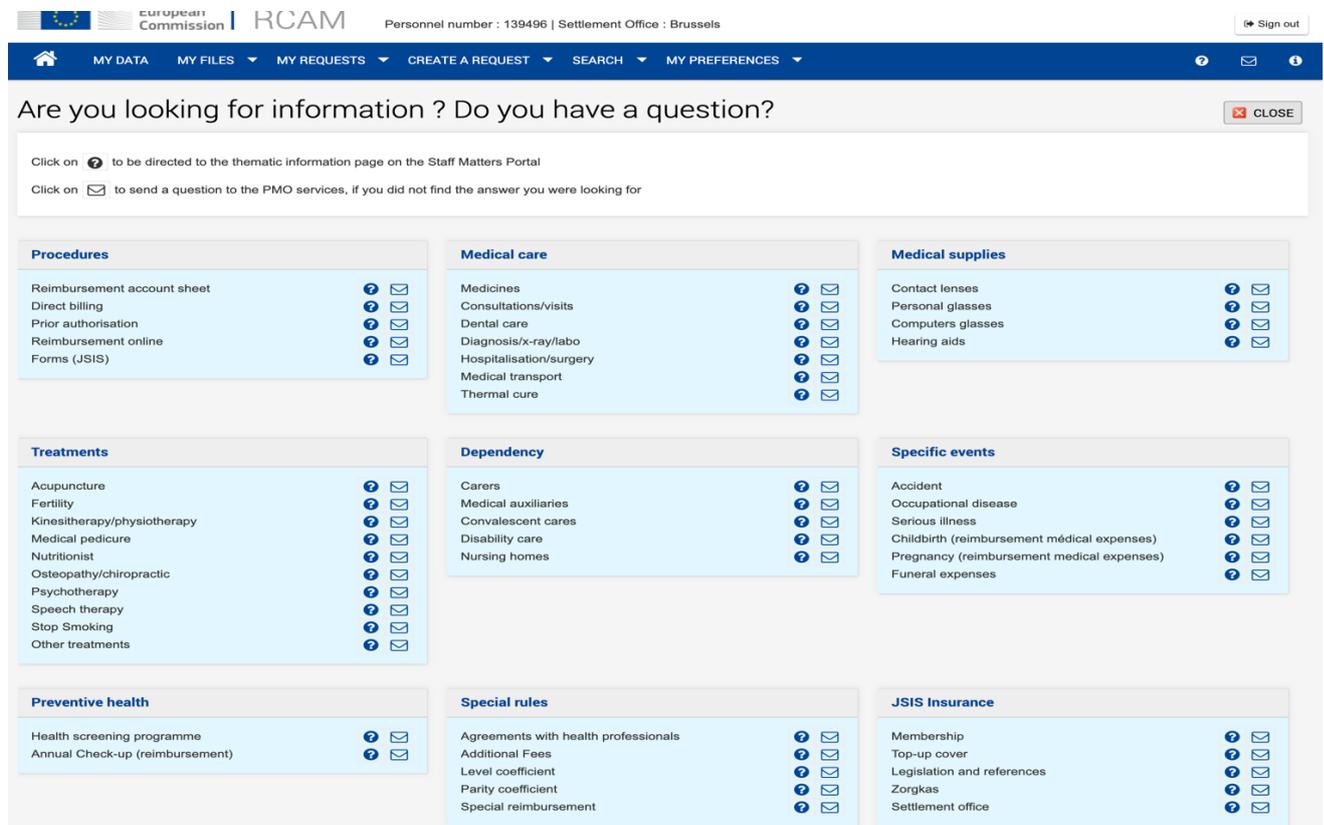
→ Click on the envelope in the top right corner of the screen « Contact PMO »:



This will take you to a table with all subjects. You can then:

→ either consult the relevant rules by clicking on 

→ or put a question on the given subject through a "Staff Contact" form by clicking on the envelope .



Category	Subject	Help	Contact
Procedures	Reimbursement account sheet	?	✉
	Direct billing	?	✉
	Prior authorisation	?	✉
	Reimbursement online	?	✉
	Forms (JSIS)	?	✉
Medical care	Medicines	?	✉
	Consultations/visits	?	✉
	Dental care	?	✉
	Diagnosis/x-ray/labo	?	✉
	Hospitalisation/surgery	?	✉
	Medical transport	?	✉
	Thermal cure	?	✉
		?	✉
Medical supplies	Contact lenses	?	✉
	Personal glasses	?	✉
	Computers glasses	?	✉
	Hearing aids	?	✉
		?	✉
Treatments	Acupuncture	?	✉
	Fertility	?	✉
	Kinesitherapy/physiotherapy	?	✉
	Medical pedicure	?	✉
	Nutritionist	?	✉
	Osteopathy/chiropractic	?	✉
	Psychotherapy	?	✉
	Speech therapy	?	✉
	Stop Smoking	?	✉
	Other treatments	?	✉
Dependency	Carers	?	✉
	Medical auxiliaries	?	✉
	Convalescent cares	?	✉
	Disability care	?	✉
Specific events	Accident	?	✉
	Occupational disease	?	✉
	Serious illness	?	✉
	Childbirth (reimbursement medical expenses)	?	✉
	Pregnancy (reimbursement medical expenses)	?	✉
Funeral expenses	?	✉	
Preventive health	Health screening programme	?	✉
	Annual Check-up (reimbursement)	?	✉
Special rules	Agreements with health professionals	?	✉
	Additional Fees	?	✉
	Level coefficient	?	✉
	Parity coefficient	?	✉
	Special reimbursement	?	✉
JSIS Insurance	Membership	?	✉
	Top-up cover	?	✉
	Legislation and references	?	✉
	Zorgkas	?	✉
	Settlement office	?	✉
		?	✉