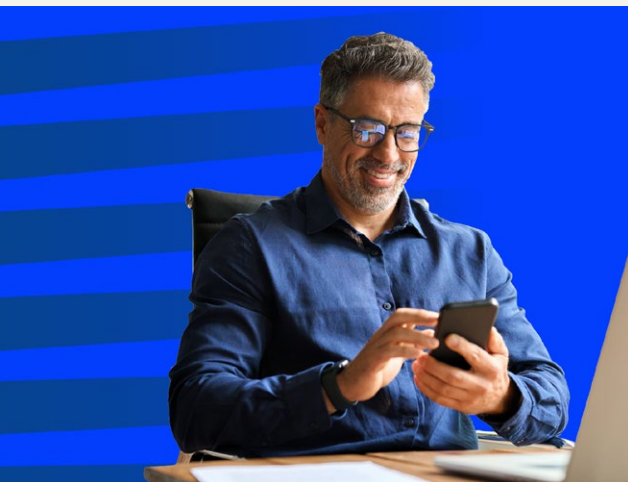


Update your EU Login authentication method



Please note:

- **SMS authentication will remain available until 30 June included.** If you set up a new authentication method in the meantime, you will have uninterrupted access.
- **There is no deadline to update your authentication method:** you can do that at any time after 1 July. However, this may temporarily disrupt your access to the Commission's digital services. We therefore advise you to take the necessary steps in advance.

The European Commission will discontinue SMS authentication for EU Login at the end of June 2025. To ensure uninterrupted access to the Commission's digital services, you need to set up an alternative authentication method. The EU Login mobile app is the easiest and most recommended option, but you can also use other methods such as your national electronic ID (eID), a security key, or a trusted platform.

To ensure smooth transition, the Paymaster Office (PMO) will provide step-by-step guidance, including in-person and remote support sessions. For more details and updates, please consult the EU Login page of the PMO Service Guide, which will be regularly updated:

https://paymaster-office.ec.europa.eu/eu-login-o_en.

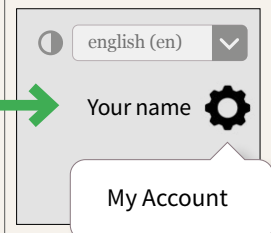
Alternative authentication methods

✓ BEST CHOICE

EU Login mobile app

This is a free mobile application you can download to your **smartphone or tablet**.

1. Download the EU Login mobile app from the Google Play Store (Android) or the App Store (iOS).
2. On your computer, go to the EU Login homepage (<https://ecas.ec.europa.eu/cas>) > **Settings** > **My Account** > **Manage my mobile devices** > **Add a mobile device**
3. Open the app, tap **Initialise**, allow notifications and access to your device's camera, and follow the instructions on the screen.



Identité électronique (eID)	Clé de sécurité
<div data-bbox="189 190 439 262" data-label="Image"> </div> <p data-bbox="189 319 637 405">If your country has an eID system supported in EU Login*, you can use your ID card and a card reader.</p> <p data-bbox="189 458 260 487">Step 1</p> <p data-bbox="189 500 637 586">Check that the software for your eID is installed on your device and connect your eID using a card reader.</p> <p data-bbox="189 639 260 668">Step 2</p> <p data-bbox="189 681 653 767">Go to the EU Login homepage (https://ecas.ec.europa.eu/cas) > Settings > My Account > Manage my eIDs > Link my eID</p> <p data-bbox="189 820 649 906">For some countries, you might also be able to use a national eID mobile application, e.g. itsme for the Belgian eID.</p> <p data-bbox="189 959 626 1016">*Click Link my eID in Step 2 for supported eID system</p>	<div data-bbox="686 201 861 300" data-label="Image"> </div> <p data-bbox="682 312 1123 399">This is a removable device that you can use across multiple computers, smartphones and tablets*.</p> <p data-bbox="682 441 753 470">Step 1</p> <p data-bbox="682 472 1143 616">Go to the EU Login homepage (https://ecas.ec.europa.eu/cas) > Settings > My Account > Manage my Security Keys and Trusted platforms > Add a security key</p> <p data-bbox="682 670 753 698">Step 2</p> <p data-bbox="682 712 1143 826">Follow the on-screen instructions. Select Security Key in the suggested options. If Security Key is not suggested, select Use another device or Cancel.</p> <p data-bbox="682 879 1150 965">*Check your device is FIDO2-compliant: fidoalliance.org > certification > find certified products</p>

Trusted Platform Module	Passkey
<div data-bbox="193 1182 377 1319" data-label="Image"> </div> <p data-bbox="193 1332 649 1418">This is a small chip inside your computer. Use it to authenticate with your biometrics or PIN code used to access your computer.</p> <p data-bbox="193 1471 657 1586">Go to the EU Login homepage (https://ecas.ec.europa.eu/cas) > Settings > My Account > Manage my Security Keys and Trusted Platforms > Add a trusted platform</p>	<div data-bbox="686 1195 928 1254" data-label="Image"> </div> <p data-bbox="682 1332 1130 1418">This is added to a mobile device and uses the same method you use to unlock your device.</p> <p data-bbox="682 1471 1150 1616">Go to the EU Login homepage (https://ecas.ec.europa.eu/cas) > Settings > My Account > Manage my Security Keys and Trusted platforms > Add a security key then save the passkey to your device.</p> <p data-bbox="682 1669 1150 1755">More details: EU Login home page > Help > What second factor can I configure with my account?</p>