

# Medical auxiliaries

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Procedure to be followed, rates of reimbursement, and special cases.

Treatments by medical auxiliaries/nurses (e.g. washing, wound dressings, injections) prescribed by a medical practitioner and provided by a person legally authorised to exercise the profession.

## Step 1 : claim reimbursement

Fill in a [request for reimbursement](#) and attach the **medical prescription** and the **detailed bill**.

Send everything to your [settlements office](#).

Attention! If the insured person is receiving home care, [prior authorisation](#) is required for additional skilled treatments such as injections or complicated dressings, which cannot legally be provided by the carer.

## Rates of reimbursement

The fees for treatment by medical auxiliaries are reimbursed at the rate of 80% (or 100% in the case of serious illness).