

# AUTHENTICATION EU LOGIN:

Are you trying to log in to MyRemote <https://myremote.ec.europa.eu> ?  
(+ ACCESS « pensioners/unemployed » in the righthand block)

Or to JSIS online <https://webgate.ec.europa.eu/RCAM> ?  
(+ « Connect to JSIS Online via the Internet » in the righthand block)

## Do you sometimes block on the next authentication screen?

Are you trying to get an access code by SMS but the screen offers a PIN or QR option that you don't know, as shown in the 2 examples below?

Welcome back  
0@gmail.com  
(External)  
[Sign in with a different e-mail address?](#)

Password  
.....  
[Lost your password?](#)

Choose your verification method

	<b>EU Login Mobile App PIN Code</b> Use your registered EU Login Mobile app to verify your identity.	▼
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Welcome back  
0@gmail.com  
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[Sign in with a different e-mail address?](#)

Password  
.....  
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Choose your verification method

	<b>EU Login Mobile App QR Code</b> Generate a one-time-password with the EU Login Mobile app.	▼
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→ Just click on the arrow pointing down on the right to show the other options

→ then choose « Mobile phone + SMS »



	<b>EU Login Mobile App PIN Code</b> Use your registered EU Login Mobile app to verify your identity.
	<b>EU Login Mobile App QR Code</b> Generate a one-time-password with the EU Login Mobile app.
	<b>Mobile Phone + SMS</b> Send a text message to a registered mobile phone number for a multi-factor authentication.
	<b>Token</b> Use a VASCO token to generate a one-time-password to login.
	<b>Token CRAM</b> Use a CRAM token to generate a one-time-password.
	<b>Security Key or Trusted Platform</b> Use a security key or trusted platform to authenticate with EU Login.

→ and add your mobile phone number + clic on « Sign in »

Password  
.....  
[Lost your password?](#)

Choose your verification method

	<b>Mobile Phone + SMS</b> Send a text message to a registered mobile phone number for a multi-factor authentication.	▼
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Mobile phone  
.....  
International format including country code, e.g. for Belgium: +32 123 45 67 89



