

HOW TO OBTAIN A CERTIFICATE IN "JSIS ONLINE" ?

➔ From « **Create a request** » in the main Menu, click on **Certificates**

The screenshot shows the 'Joint Sickness Insurance Scheme' main menu. At the top is a navigation bar with links: HOME, MY DATA, MY FILES, MY REQUESTS, CREATE A REQUEST, SEARCH, and MY PREFERENCES. Below this, the 'Create a request' section contains seven icons: Reimbursements, Prior authorisation, Recognition of serious illness, Direct Billing, Accident Declaration, Health screening request, and **Certificates** (highlighted with a red arrow). The 'My requests' section below it contains icons for Reimbursement, Prior authorisations, Recognition of illness, Direct billings, Accident Declarations, Health screening requests, Additional information, and Notifications. The 'My files' section contains icons for My account sheets, My prior authorisations, My serious illness recognitions, My direct billings, My accidents & occupational diseases, My invoices, My documents, My Certificates, and My administrative data. On the right sidebar, there is an 'Information' box with text about appointments, an 'Access MyPMO' box with a QR code, and a 'Useful links' box with links to reimbursement claims, serious illness requests, supporting documents, and hospital agreements.

➔ select the **beneficiary** and the **type of certificate** needed:

The screenshot shows the 'Certificate request' form. At the top right is a 'CLOSE' button. The 'Selection of a beneficiary' section has a 'Sickness Coverage' row with radio buttons for 'Primary' (selected), 'Complementary rights', and 'No rights'. Below this are two options: 'Affiliate - MARTI' (selected with a red arrow) and 'Spouse - ROLAN'. The 'Available certificates' section has a green button 'My available certificates' and a table with four rows of certificate types, each with a green plus icon. The table has a 'DESCRIPTION' header. Below this is a section 'For the following certificates, please send a request to the PMO' with a 'Contact PMO' link and another table with a 'DESCRIPTION' header, listing specific certificate details like 'Start/End date', 'cover top up', 'Extension', and 'BO'.

➔ click on the **language** wished + **Submit**

Certificate request CLOSE

Selection of a beneficiary

Sickness Coverage : Primary Complementary rights No rights

☒ Affiliate - MART ☐ Spouse - ROLAI

Available certificates My available certificates

Available Languages for this certificate

Back

For the following certificates, please send a request to Contact PMO

JSIS primary coverage certificate - Start/End date

Certificate for JSIS cover top up

Extension

Vlaamse Zorgkas - BO

Certificate for Vlaamse Zorgkas - lifelong (only valid for retired s

Submit

DESCRIPTION

JSIS Certificate Primary : JSIS primary coverage certificate

Submit

Available Languages for this certificate

- ✓ Danish
- German
- Greek, Modern
- English
- Estonian
- Finnish
- French
- Hungarian
- Italian
- Latvian [Latvian, Lettish]
- Lithuanian
- Maltese
- Dutch
- Polish
- Portuguese
- Romanian
- Slovak

A message will inform you that your request will be available in an hour, but often it takes less time to receive a confirmation email.

➔ Connect again and click in the 3rd block on « My Certificates » and then on « **My available certificates** ». You will see the **red** pdf symbol at the end of the line on the right. You can now save and/or print the certificate to prove your JSIS coverage. Have a good trip !

My available certificates CLOSE

i The certificates you have requested will be available during a period of 15 days after their issuing.

My available certificates

Search: i

2 Record(s) found

STATUS	BENEFICIARY	DESCRIPTION	DOCUMENT DATE	
READ	MARTINE PLATTEAU-GUILLAUME	JSIS primary coverage certificate	10/07/2026	
READ	MARTINE PLATTEAU-GUILLAUME	JSIS primary coverage certificate	28/05/2026	

Showing 1 to 2 of 2 entries

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