

AUTHENTICATION EU LOGIN:

Are you trying to log in to MyRemote <https://myremote.ec.europa.eu> ?

(+ ACCESS « pensioners/unemployed » in the righthand block)

Or to JSIS online <https://webgate.ec.europa.eu/RCAM> ?

(+ « Connect to JSIS Online via the Internet » in the righthand block)


Do you sometimes block on the next authentication screen?

Are you trying to get an access code by SMS but the screen offers a PIN or QR option that you don't know, as shown in the 2 examples below?

Welcome back
0@gmail.com
(External)
[Sign in with a different e-mail address?](#)

Password
.....
[Lost your password?](#)


Choose your verification method

	EU Login Mobile App PIN Code Use your registered EU Login Mobile app to verify your identity.	▼
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Welcome back
0@gmail.com
(External)
[Sign in with a different e-mail address?](#)







Password
.....
[Lost your password?](#)

Choose your verification method

	EU Login Mobile App QR Code Generate a one-time-password with the EU Login Mobile app.	▼
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→ Just click on the arrow pointing down on the right to show the other options


→ then choose « Mobile phone + SMS »

	EU Login Mobile App PIN Code Use your registered EU Login Mobile app to verify your identity.
	EU Login Mobile App QR Code Generate a one-time-password with the EU Login Mobile app.
	Mobile Phone + SMS Send a text message to a registered mobile phone number for a multi-factor authentication.
	Token Use a VASCO token to generate a one-time-password to login.
	Token CRAM Use a CRAM token to generate a one-time-password.
	Security Key or Trusted Platform Use a security key or trusted platform to authenticate with EU Login.

→ and add your mobile phone number + clic on « Sign in »

Password
.....
[Lost your password?](#)

Choose your verification method

	Mobile Phone + SMS Send a text message to a registered mobile phone number for a multi-factor authentication.	▼
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Mobile phone
.....
International format including country code, e.g. for Belgium: +32 123 45 67 89

Sign in