

# EU LOGIN : FORGOTTEN PASSWORD?

Welcome back

np|  
(External)

[Sign in with a different e-mail address?](#)

**Password**

[Lost your password?](#)

**Choose your verification method**

**Mobile Phone + SMS**  
Send a text message to a registered mobile phone number for a multi-factor authentication.

**Mobile phone**

+3249| .....

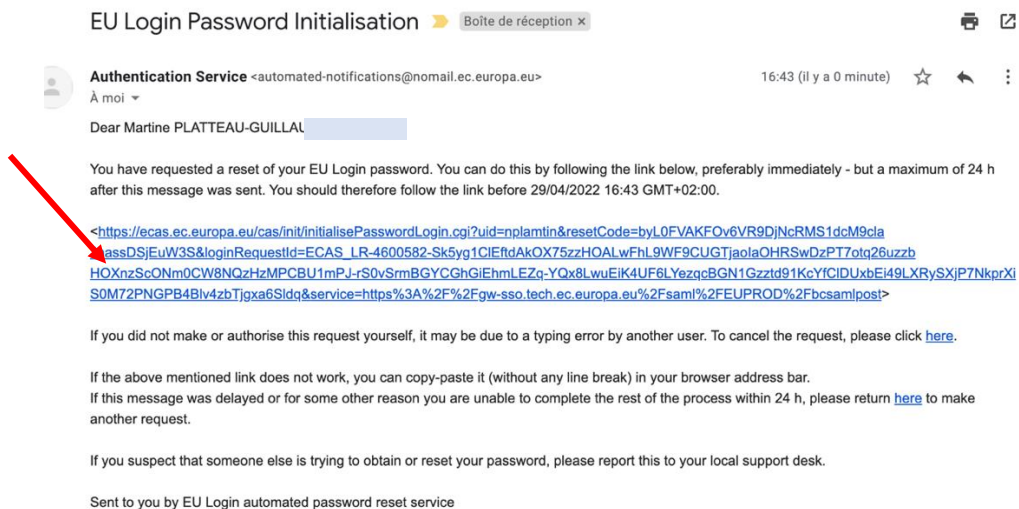
International format including country code, e.g. for Belgium: +32 123 45 67 89

**Sign in**

**New password**


In the next few minutes, you will receive an e-mail containing a link to this site. If you need assistance, use [this link](#) to go to the contact page.

A few minutes later, you will receive an email with a link in blue on which to double click. Careful, this operation is to be done within 24 hours !



Choose a new password of at least 10 characters with a minimum of 3 of the 4 following characters : Upper Case, Lower Case, Numeric and one of the special characters listed underneath


## New password

 Please choose your new password.

nplamtin  
(External)

**New password**

**Confirm new password**

 **Submit**


Passwords cannot include your username and must contain at least 10 characters chosen from at least three of the following four character groups (white space permitted):

- Upper Case: A to Z
- Lower Case: a to z
- Numeric: 0 to 9
- Special Characters: !"#%&'()\*+,-./:;<=>?@[\\]^\_`{|}~


Examples: qOUCEu3Jvq QVrMD7bgmD DRzHfLFT17

[\[Generate other sample passwords\]](#)

Then click on Submit !  
Success of that operation is confirmed immediately

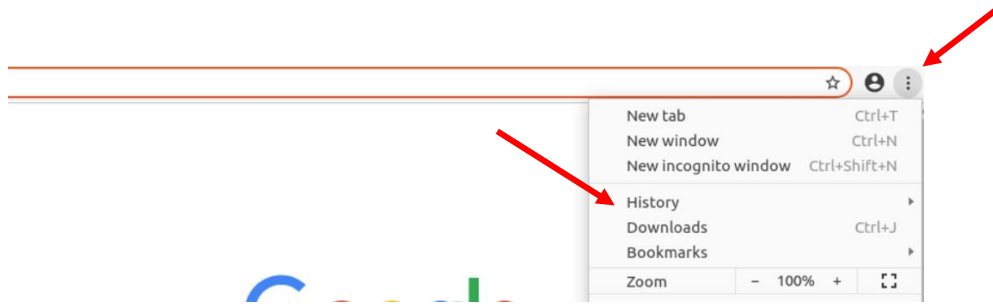
 Your EU Login password was successfully changed.

Click **Proceed** below to continue to **Myremote**

 **Proceed**

## THEN IT IS IMPORTANT TO CLEAN THE BROWSER HISTORY (Google Chrome here)

Click on the 3 vertical dots on the top right of the browser screen



Then click on History and History again

A screen will open and you will see your last connections  
Click first on the 3 vertical dots on the right of the line

<input type="checkbox"/>	15:02	 My Remote Teletworking	myremote.ec.europa.eu	
<input type="checkbox"/>	15:02	 European Commission Authentication Service (EU Login)	ecas.ec.europa.eu	

And then Delete the History for these last operations only !