

QUICK GUIDE FOR THE INSTALLATION OF “EU LOGIN MOBILE APP”

The EU Login mobile app is an **alternative to the SMS method** for EU Login authentication of the European Commission.

Initially, one connects to EU Login via an SMS code received on one's phone. Another interesting option is to install the EU Login mobile application (on a smartphone or iPad/tablet). This mobile application allows you to authenticate yourself via fingerprint (if your device supports this option) or by entering a four-digit code, which is the same each time, and which you chose yourself when installing the application. The mobile app is not only faster and more convenient to use, it is also useful as a **back-up in case the SMS code does not arrive** - which can sometimes happen. Each time you log in, you can choose to use the SMS method OR the mobile application to authenticate yourself.

Please note: In order to use the mobile application, you must have a security lock installed on your mobile device such as a numeric code or fingerprint, for example.

If you are using an iPad/tablet, the mobile application allows you to perform the entire login procedure on one device. The iPad/tablet only needs internet access (like Wi-Fi), a SIM card is not required.

How to install and configure the EU Login application?

1. Start by installing the mobile app on your device, usually your smartphone. You can download the **EU Login** app from the **App Store/Play Store**. It is essential that you have secured your phone beforehand with a code or fingerprint, otherwise the EU Login app will not work.
2. Then you have to link your mobile phone to your EU Login account. Log on from a PC to your account administration via <https://webgate.ec.europa.eu/cas>. Click on the gear wheel at the top right of the screen next to your name. Select "My account" and then "**Manage my mobile devices**", and finally "**Add a mobile device**". You may need to re-identify yourself at this stage by entering your password and a code to be received via SMS.
3. On the next screen, give your mobile phone a specific name (e.g. "My S20" or "My iPhone") and then choose a **four-digit code to remember!** This will be the fixed Mobile pin code from now on. Confirm this pin code and click on "Submit".
4. After that, a new screen with a QR code will appear on your PC. Open the EU Login mobile application on your mobile device and click on "**Initialiser**". Tick the box on the welcome screen. A scanner will open on your mobile phone. Point your device

