# What's new in JSIS Online/PMO MOBILE ?

Sometimes, just as we have sent off a request for reimbursement of some medical bills, we realise that we forgot to attach a document, introduced a wrong date or amount or some other little mistake. Until now, we have then either risked having our reimbursement refused or we have been obliged to contact PMO, which has caused unnecessary work for both US **AND** PMO.

PMO has now created a solution to this problem in both **JSIS online** (access via https://webgate.ec.europa.eu/RCAM) and **PMOMobile** (https://webgate.ec.europa.eu/PMOMOBILE) which enables you to correct any mistakes in your request – *until midnight the same day* (Brussels time).

You will in fact be alerted to this new possibility already in the message you receive when you are ready to submit your request for reimbursement:
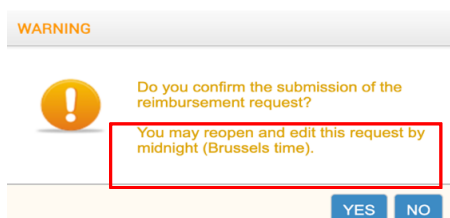
If you realise later - *but still before midnight on the day you submitted your request* - that something needs to be corrected, you just return to your request

- In **JSIS online** : in the printing menu, click on OR

  in "My Request", click on the blue arrow next to the magnifying glass.
- In **PMOMOBILE, click on**

Furthermore, **PMOMOBILE** has been expanded to give you two **new options:** You are now also able to request:
- prior autorisation for a medical or dental treatment
- reimbursement of expenses linked to the statutory health screening, if you chose not to have it done at an "Approved Center" (i.e. at a clinic which has not signed a specific agreement with the Commission).

Remember that **PMOMOBILE** can in fact be used not just on a mobile device (smartphone, tablet/iPad), but also on a PC, and it will gradually be expanded further with new options. You can access it in multiple ways :
- https://webgate.ec.europa.eu/PMOMOBILE **or**
- through MyRemote : https://myremote.ec.europa.eu/, click on 'RCAM/JSIS' and click on "Connect" in the dark blue area at the top – **or**
- just scan this QR code :