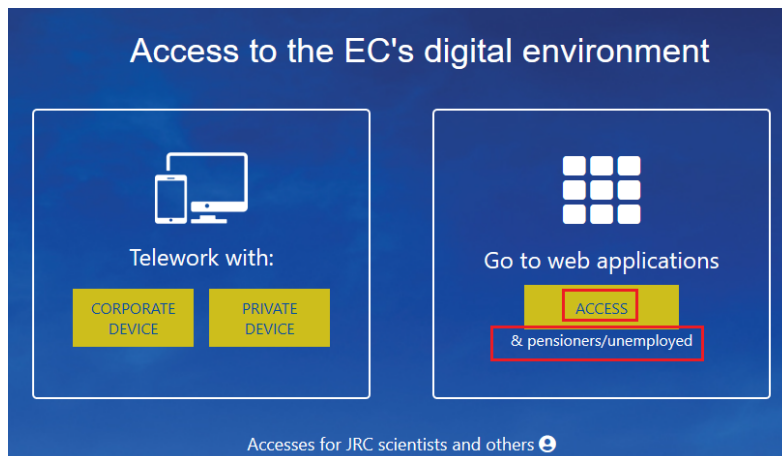


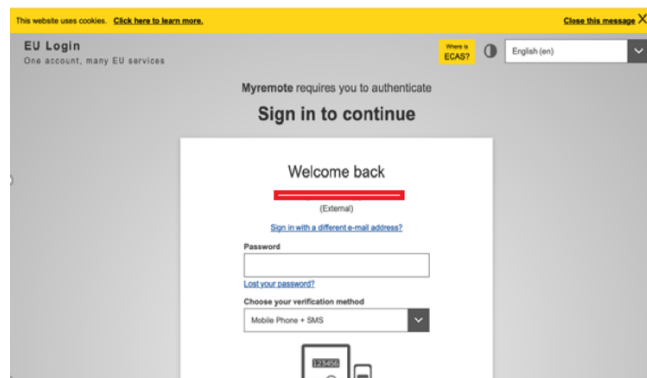
NEW « MY REMOTE »

You have an EU Login access and you regularly connect to “My Remote” via this link (=url) <https://myremote.ec.europa.eu/> the following screen displays:

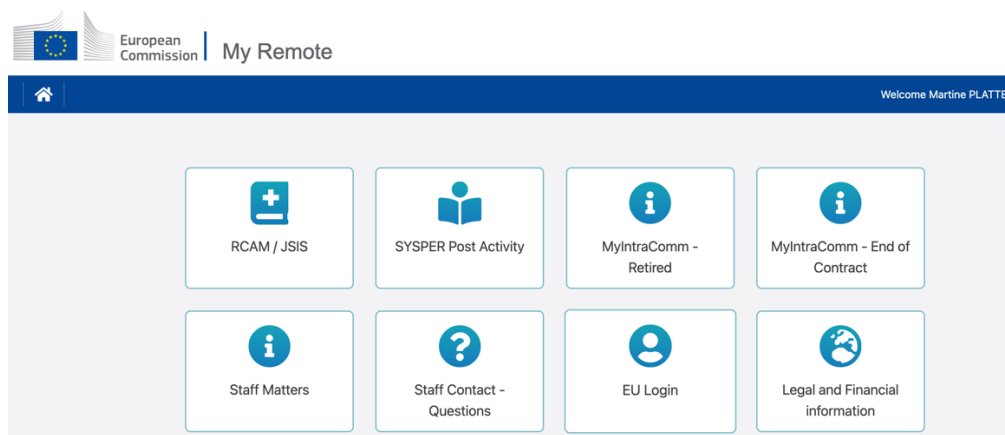


On the righthand part of the screen « Go to web applications » ➔ **click on « ACCESS »**


As usual, you will be prompted to connect via your EU Login access:



And then a « Menu » will be displayed:



In this menu, you will find the following options:

- **RCAM en ligne/JSIS online** Be careful: a second authentication via EU Login is always required to reach « JSIS online ». This application allows you to search and encode medical costs, create prior authorizations, ask for direct billing or health screening ...
(<https://webgate.ec.europa.eu/RCAM>)
- **SYSPER Post Activity** allows you to consult or print pension slips, generate fiscal certificates, add/modify/complete personal data, send a life declaration, etc.
(<https://myremote.ec.europa.eu/SYSPER2/home/menu.do>)
- **MyIntraComm- Retired:** page specially designed for pensioners with links on the European Commission intranet full of news, articles, small adds and lots of practical, legal or leisure information, all interesting or useful!
(<https://myintracomm.ec.europa.eu/retired>)
- **MyIntraComm- End of Contract:** Commission intranet only dedicated to « end of contract » staff.
(<https://myintracomm.ec.europa.eu/staff/EN/working-conditions/end-of-service/end-of-contract/Pages/index.aspx>)
- **Staff Matters:** this corresponds to MyIntraComm « Staff Matters » tab and deals with Health, Family, administrative steps. It allows you to put questions via the  **Staff Contact** button on the right of the screen
(<https://myintracomm.ec.europa.eu/staff/FR/Pages/index.aspx>)
- **Staff Contact – Questions:** history of questions submitted via “Staff Contact”
(<https://webgate.ec.europa.eu/staffcontact/app/#/staff/tickets-history>)
- **EU Login :** If you use <https://webgate.ec.europa.eu/cas> to create an access, to modify/add a mobile number or email address, just go through <https://myremote.ec.europa.eu> + EU Login and choose the option “My account” underneath the wheel on the top right, next to you name.
- **Legal and Financial information:** (also called FiLIP) that allows you to check or add a bank account for your pension or reimbursement of medical costs. A second authentication via EU Login is always required for this option.

There is a new app called **PMOMobile** that allows you to use some functions of “JSIS online” from your smartphone, tablet, laptop or PC:

- either via the url <https://webgate.ec.europa.eu/PMOMOBILE>.
- or by scanning the flowing QR code:



Reminder

- For questions regarding medical costs and without EU Login access: PMO Contact +32 2 29 97 777 from Monday to Friday 9:30 to 12:30
- For any issue related to your pension file and declarations, you can contact:
 - Old age pension/invalidity: +32-2 297 88 00 de 9h30 à 12h30 (on Monday, Wednesday, Friday)
 - Survivor's pension : +32-2 295 20 17 de 9h30 à 12h30.

NB. For any problem concerning PMO, it is advisable to use Staff Matters/Staff Contact or to use the single telephone number +32 2 29 11111 (from the end of January 2024)

12.01.2024