

VOX 127 / The AIACE website

By Anne-Marie Lits

Have you ever visited the AIACE website (<https://aiace-europa.eu>), which is available in English, French and German and **can be accessed without an EU Login**. If not, take a look around. First of all, you'll find the latest news in a pop-up window that appears on the right-hand side of the screen as soon as you open the site (each time with a link to the document or page on the site). You can find out everything you ever wanted to know about pensions, the JSIS or insurance policies (go to the "Services" tab), or the Commission's IT applications (go to the "IT Tools" tab).

Then, if you don't have an EU Login account (there's everything you need to create one here: <https://aiace-europa.eu/tools/eu-login/> or, if you find it too complicated to use, you can contact the helpdesks: <https://aiace-europa.eu/helpdesk/>). You will also find, for example, the most recent version of all the documents and forms of the health insurance in all the languages, as well as documents and guides giving practical instructions on how to access a particular application or page. If you are looking for something specific, use the search engine instead, which will show you all the sources of information available in relation to your search. If you need to contact the DG HR or PMO departments, go to 'Contacts' (<https://aiace-europa.eu/services/contacts/>).

You can also contact your former colleagues via the **Teams after EC** application. Via the various sections HELP JSIS, HELP Pension-Sysper, Help Insurances ... let us know about your concerns. Our colleagues will help you quickly. Recent news from the Institutions is posted regularly, as is recent news from DG HR. You will be able to communicate with your former colleagues, and even find them.

The tool is at your disposal. Feel free to share cultural information or information specifically related to your country, your Institution or simply to share your knowledge.

If you don't have access to Teams after EC yet, send your request, giving your surname, first name and pensioner number to HR-Teams-after-ec@ec.europa.eu. You will receive instructions on how to proceed.

Teams is accessible on your PC, tablet and smartphone.