

The joint sickness insurance scheme (JSIS) has established agreements with hospitals and other health providers in order to regulate the maximum fees charged by doctors, surgeons and in some establishments, room prices. See the list by countries below.

Other agreements are established with some centres for the [health screening programmes](#).

They do not modify the procedures to be followed (prior authorisation, letter of [direct billing](#) in case of hospitalisation) nor the conditions or rate of reimbursement laid down in the Rules. Therefore they do not always guarantee a reimbursement of 80 or 85%. You have the free choice of hospital or clinic and practitioner.

For more informations please contact:

Submission of a request for direct billing and advances	Brussels	Luxembourg	Ispra
To submit your requests online	JSIS Online or PMO Mobile	JSIS Online or PMO Mobile	JSIS Online or PMO Mobile
To submit your requests by forms "paper" (including transmission of additional information)	European Commission JSIS Brussels – Direct billing 1049 Brussels Staff Contact	European Commission JSIS Luxembourg - Direct billing DRB-B1/073 2920 Luxembourg Staff Contact	European Commission JSIS Ispra – Direct billing PMO.6 TP. 730 Direct billing Via Enrico Fermi, 2749 21027 Ispra (Varese) Staff Contact
Hotline (Telephone)	From 9h30 to 12h30 Tel: +32-2-29 11111	From 9h30 to 12h30 Tel : +32-2-29 11111	From 9h30 to 12h30 Tel: +32-2-29 11111

In Brussels, an agreement was established with:

- Saint-Luc
- Cliniques de l'Europe (Sainte-Elisabeth et Saint-Michel)
- CHU Erasme
- Jules Bordet
- UZ Brussel
- CHU Saint-Pierre - César de Paepe
- HUDERF (Hôpital Universitaire des Enfants Reine Fabiola)
- IRIS SUD (Etterbeek-Ixelles, Baron Lambert, Molière-Longchamp, Joseph Bracops)
- Pôle Jolimont (Hôpital de Jolimont, Hôpital de Lobbes, Hôpital de Nivelles, Hôpital de Tubize, Hôpital de Mons et Hôpital de Warquignies)

An agreement was established with:

- Gesundheits-Zentrum Saarschleife (Mettlach-Orschholz, Saarland)
- Fachklinik Johannesbad (Bad-Füssing, Bayern)
- Rehaklinik Raupennest (Altenberg, Sachsen)

For hospital services provided within hospitals, the rates have been fixed, hospital by hospital, by the Luxembourg government and the National Health Fund. For 2024, the rates can be found [on this link](#).

Several items may be invoiced simultaneously depending on the nature of the hospitalization.

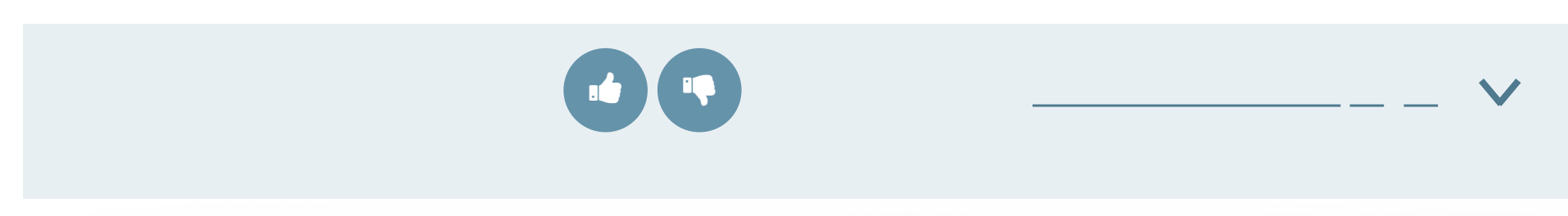
The attention of members is drawn to the fact that for certain outpatient/minor services, community medicine could be less expensive than hospital medicine.

In your interest, it is essential that you apply for prior authorization for RehaZenter.

Hospital rates do not include doctor's fees. Doctor's fees are also set by the Luxembourg authorities. To find the rates, please consult the NHF (CNS) nomenclature by entering the code appearing on the statements of fees with regard to the services invoiced by the doctor. The NHF (CNS) nomenclature is available at the following link: [Invoices explained - Tools / Calculators - CNS - Luxembourg \(public.lu\)](#)

It is important to be aware that the amount that will remain at your expenses may be high. For this reason, it is useful – even when it is not mandatory – to know the rates charged **before** the planned expense. JSIS advises you to request a cost estimate from **both the hospital and the doctor** prior to any hospital service, which will allow you to assess the amount that will remain at your expenses.

If you have any questions about your hospital bills/physician fees, please contact the billing department of the hospital/doctor's office. If you receive an invoice that does not appear to comply with the above rates, please contact JSIS via Staff Contact so that we can assist you.



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See also +

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Contact us