


# TRUSTED PLATFORM

Most modern PCs are equipped with a TPM module or a special chip which, through fingerprint or facial recognition or a code, allows you to generate a passkey which can give you safe and easy access to various locked functions, such as JSIS. See below on how to enable and use a TPM.

## 1 – SETTINGS - WINDOWS

Click on the Windows symbol  at the bottom of your screen, open the **Windows Settings** and select **Accounts**.


Under **Sign in options**, among the three Windows Hello options, select the one which corresponds to the method you normally use to access your device: Windows Hello Face or Fingerprint or Windows Hello PIN. If you select PIN, you will be asked to configure your Windows Hello code which must be the same as the access code you use for your device. You may be asked to enter your Microsoft password.

The Trusted Platform will only work on the Windows device on which it was enabled.

## 1 – APPLE (the exact terminology may vary according to the specific model)

If you accept synchronisation of your Apple devices, you only need to enable Trusted Platform on one of them, and it will work on all your Apple devices – select the most recent device.

**iPad:** Go to **System Settings > Passwords**. If “Passwords” are locked, just enter your code and click “Return”. To the right, under **Password Options**, make sure that **AutoFill Passwords and Passkeys** and **iCloud Keychain** (and any preferred browser you may have) are all enabled.

**MAC:** Open **System Settings** . Under **General**, click on **Autofill & Passwords**, make sure that “**AutoFill Passwords and Passkeys**” and “**Passwords**” (or **iCloud Keychain** or **Access codes**) are all turned **on**. Similarly, under “**Touch ID & Passwords**”, make sure to turn on **unlocking your Mac** and **autofilling passwords** (by biometry or by entering a code).

## 2 – ENABLING FOR EU LOGIN (WINDOWS AND APPLE)

Launch **MyRemote** via <https://myremote.ec.europa.eu/> and click on **EU Login**.

Select **Manage my Security Keys - Trusted Platforms and Passkeys - Add a Trusted Platform**. Give your device a name (my laptop, iPad ..) and click on **Submit**. Authenticate using the method you normally use to unlock your device (by biometry face/fingerprint or by entering your access code).

### 3 – USE WITH EU LOGIN

Log in to for example <https://mypmo.europa.eu/>. Enter your email and password if prompted and select **Security key or Trusted Platform** as your verification method. Authenticate biometrically (face or fingerprint) or with your access code and you're in!

### 4 – EU LOGIN PASSWORD

By enabling a Trusted Platform passkey, you authorise Windows/Apple to administer your access codes and passwords. Whenever your EU Login password needs updating (every 6 months), you will need to make sure that it is updated at the same time in your passwords folder/keychain under **Settings** in your device.