

EU Login: Helping our members updating the secure authentication methods replacing SMS

In April this year AIACE DE established successfully an EU Login Helpdesk to help our members in replacing the SMS method just in time before expiration at the end of June. We are very pleased that in addition to our board member responsible for IT, four colleagues with sound IT expertise are prepared to help our pensioners in various ways to convert the EU Login methods. Beside manuals which are published in the German language on our website supplementary to the PMO guidance the colleagues are standing ready to provide support by email and on the phone. In addition, a seminar on installing the EU Login Mobile-App and the secure authentication methods was organized at a regional roundtable in Hannover (forming together with Hamburg the roundtable "North").

Moreover, we are very pleased and grateful that the EU representation office in Berlin and the EU regional office in Bonn provided rooms in their premises to host person-to-person training sessions. A substantial number of members appreciated our offer of help and have managed a smooth transition to one or more of the new methods guaranteeing easy access to all EU systems from 1 July onwards. We cordially thank the colleagues from the EU representation offices in Germany for their support.

Our EU Login Helpdesk colleagues will also participate in the shared experience of the social volunteers work and regional roundtable organizers, which will take place before this year's annual conference. The diverse questions and case studies of the social volunteers on health insurance topics, other PMO matters, and the organization of the regional roundtables will be discussed, and concepts developed. We would like to thank all our social volunteers, roundtable organizers, and EU Login Helpdesk colleagues for their tremendous commitment and support for the benefit of our retirees.

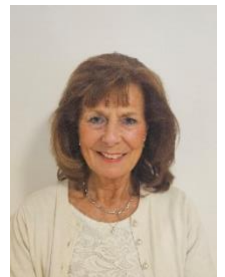
Announcement: 2025 Yearly congress of AIACE DE

This year our annual congress will take place from 24 August to 28 August in



Regensburg, a World Heritage Site since 2006. We are looking forward to welcoming up to 100 people who will await an interesting programme including sightseeing, culture, visits, presentations, gastronomy and

exchanges. As in previous years we are pleased to present a donation for a social project. We cordially thank the mayor of Regensburg for taking over the patronage of this event.



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