

ADD A PASKEY TO YOUR EU LOGIN ACCOUNT AFTER 1 JULY

If you already created an EU Login account earlier but did not activate an alternative log in method before 1 July when the SMS method was phased out, follow this guide to regain access to your account, logging in with a **PASSKEY**.

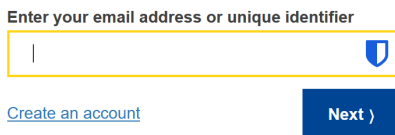
A Passkey is suitable only for mobile devices (iPads/tablets or smartphones). For computers (laptops or desktops), the activation of a **Trusted Platform (TPM)** is recommended (see separate guide).

iPad/iPhone: Apple devices older than about 2017-2018 are not designed for Passkeys (or Trusted Platforms). If, however, you accept synchronisation of your Apple devices, you only need to enable a Passkey (or a Trusted Platform) on one of them, and it will work on all your Apple devices – **select the most recent device**.

Make sure that **AutoFill Passwords and Passkeys** and **iCloud Keychain /Passwords** (and any preferred browser/password manager) are enabled in the System Settings of your device. *This step is not necessary on Android devices.*

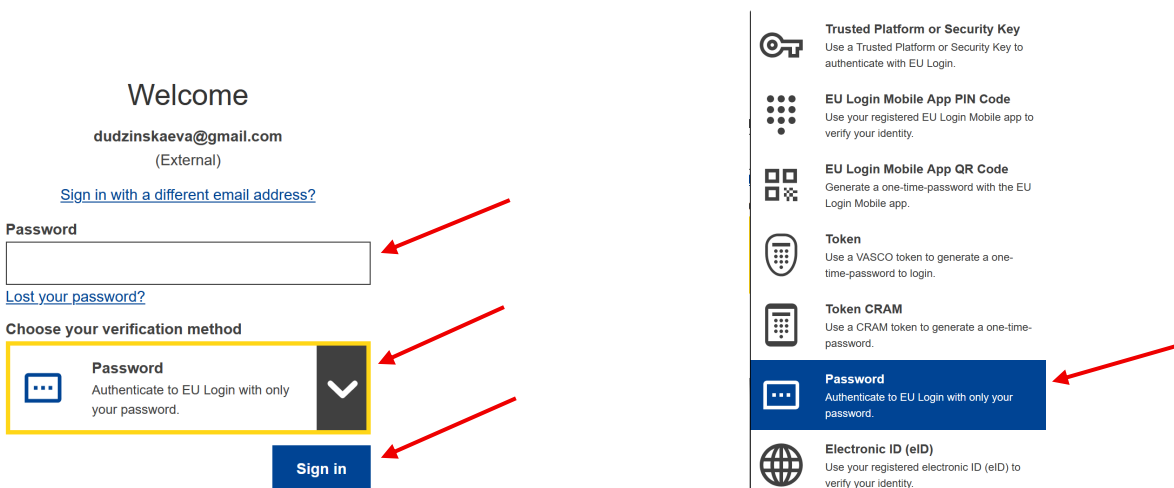
1. INITIAL CONFIGURATION

Launch <https://webgate.ec.europa.eu/cas> in the browser. If you wish to be able to authenticate on your mobile device when logging in from your computer, you will need to launch the above link from the browser on your computer. If you see the screen below, enter the email address used to create your EU Login account:

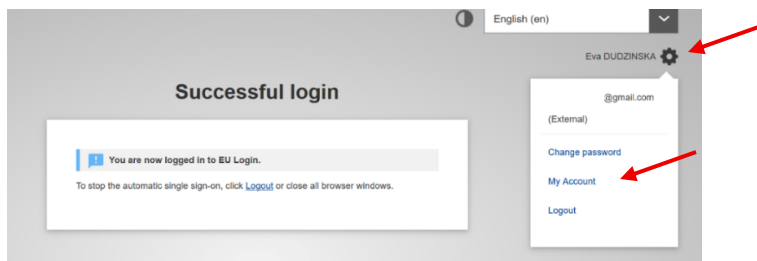


2. You will now see the screen below. First enter your **EU Login password**. Update it if required (if you forgot your EU Login password, click on [Lost your password?](#) to reset it. It must contain **at least 10 characters**, including lower and upper case letters, numbers and special characters (-, ?, &, % ...). **Tip:** start it with the current **year and month**, followed by your preferred (permanent) password, such as **25-08Ukraine** (if created in August 2025).

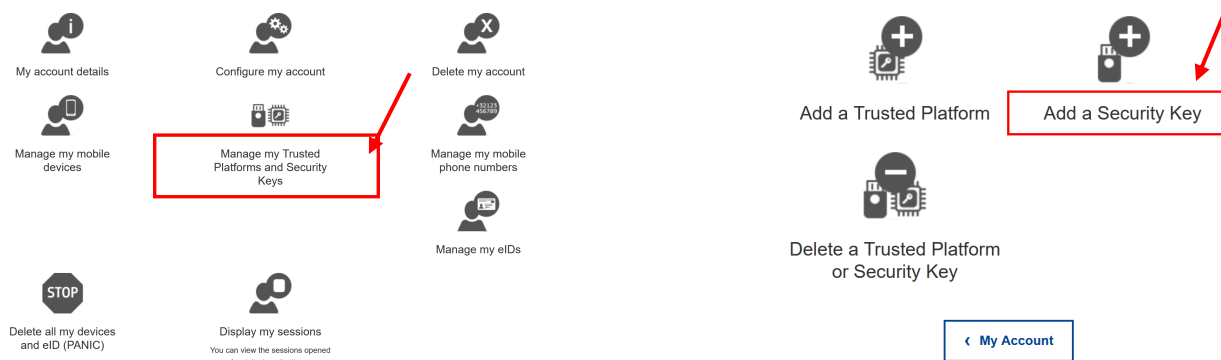
Next, check that your **verification method** is set at **"Password"**. If required, click on the arrow in the black box to find it in the drop-down menu. Click on it and then click **"Sign in"**.



3. On the next screen, click on the cog wheel next to your name top right and select **"My account"** from the drop-down menu:



4. Select **Manage my Security Keys and Trusted Platforms** → **Add a Security Key**.



5. Give your device a name (**iPad, S24 ..**) and click **Submit**.

Add a Security Key

Please give a name to your Security Key.

Your device name

|

Submit
Cancel

6. The following procedure may vary from one device to another.

- If you are logging in from a **mobile device**: When asked where you want to store the Passkey, choose **“This device”** and click **“Next”**. Now authenticate using your usual screen lock (biometric, code or pattern (*Android*))
- If you are logging in from a **computer**: Make sure that bluetooth is enabled on both your computer and mobile device (devices do not need to be paired, but should be close to one another)
 - choose **“iPhone, iPad or Android device”** for your Passkey. *On Android devices you should now tick the option to “Remember this connection” in order to skip the QR stage when you next log in using the same two devices. This option is not available for Apple.* Then click **Next**
 - a QR code is now generated on the computer. Scan it with the camera in your mobile device and click on the link which appears on that device (*Apple*: at the top, *Android*: below the photo), and then (*Android*) on **Connect devices** and **Continue** to create a Passkey. Authenticate using your usual screen lock (biometric, code or pattern).

7. You will first receive a message that a Passkey was saved. When you have clicked “Allow” in the last pop-up window to grant ecas the necessary permission, you will receive a message that a Passkey was finally linked to your EU Login account.

8. USE WITH EU LOGIN

Launch for example <https://mypmo.europa.eu/>

- **if you want to log on and authenticate on the same mobile device**, enter your email and password if prompted and select **Trusted Platform or Security Key** as your verification method. Authenticate using your usual screen lock (biometric, code or pattern) and you are in.
- **if you want to authenticate with your mobile device when logging in on another device** (such as a computer):

Make sure that bluetooth is activated as described in point 6 above. Enter your email and password if prompted and select **Trusted Platform or Security Key** as your verification method. If you have activated several devices, you will be asked to select the one you want to use for authentication. Click **Next**.

- **On iPads/iPhones**: scan the QR code and click on the link which appears, as described under point 6 above. Authenticate using your usual screen lock (usually biometric).
- **On Android**: Choose **iPhone, iPad or Android device** and click "**Next**". Authenticate using your usual screen lock (biometry, code or pattern)

.

8. EU LOGIN PASSWORD

By enabling a Passkey, you authorise Windows/Apple to administer your access codes and passwords. Whenever your EU Login password needs updating (every 6 months), you will need to make sure that it is updated at the same time in your passwords folder/keychain under **Settings** in your device.