

ARE YOU ABOUT TO RETIRE?

Come and join us !



From its origins to the present day

AIACE was founded in 1969 and has constantly increased both its membership and its effectiveness. In 2025, about half of all pensioners who have retired from all the EU institutions and all EU bodies are members. Recognized by all those entities (Commission, Parliament, Council, Court of Justice, Economic and Social Committee, Committee of the Regions, Court of Auditors) as the representative organization of pensioners, it has expanded beyond its headquarters by creating sections in a large number of EU countries.

It is a partner of the administrations in Brussels, Luxembourg and Ispra, and acts as an intermediary for them, both in these three places and in the other places where pensioners live.

17 national sections:

Austria		Italy	
Belgium		Luxembourg	
Czechia		Netherlands	
Denmark		Poland	
Finland		Portugal	
France		Spain	
Germany		Sweden	
Greece		United Kingdom	
Ireland			

Legal status

It is based in Brussels. As an international non-profit association under Belgian law, AIACE is managed by a President, assisted by a Bureau, and a Management Board composed of two members per section. A congress is organized every year; it combines the Annual General Meeting with workshops and information sessions as well as social events.

AIACE's aims

AIACE represents all pensioners in the pension departments of the various institutions and in the PMO. In joint committees as well as in specific meetings between AIACE and administrations, the association highlights the specific problems of pensioners, for example as regards the digital divide or coordination with national health systems, and works to propose relevant and operational solutions. Through the seriousness of its actions and the quality of its representatives, AIACE has established effective working relationships with the institutions' administrations.

Method for updating pensions

The annual method for updating salaries and pensions is enshrined in the Staff Regulations. Expressly applicable until 2023 but also tacitly renewable beyond that date, it guarantees the parallel evolution of salaries and pensions. AIACE is represented in the Remuneration Working Group, which examines and comments on the results of the Eurostat calculations on which the adjustments are based.

Information for members

The AIACE International website is regularly updated. It contains information about the organisation, reference documents from the institutions, numerous guides and other useful documents drawn up by the association's experts, contact information, etc., all freely accessible (without EU Login).

A three-monthly magazine (VOX) is published by the International Bureau and sent to all members. Several national sections also distribute their own newsletters to their members. AIACE also contributes to the content of the 'info-seniors' newsletters published by the Commission's DG HR. Communication with members takes place both electronically and on paper.

Solidarity and mutual support

Thanks to the contribution of numerous volunteers, the sections offer a range of services to help members with their dealings with the administrations, as well as with other aspects of their daily lives: visits to retirement homes or IT training sessions, particularly for the constantly evolving PMO and administration applications.

Individual assistance is also available thanks to social volunteers who help members manage their dealings with pension services or the PMO, including direct intervention if necessary. Finally, AIACE also offers legal assistance in the form of advice to members who request it.

It should be emphasised that the association pays particular attention to survivors' pensioners who are not former staff of the institutions, who are often poorly informed about their rights and the procedures to follow, and who do not always speak English or French.

Other actions

The national sections offer a wide range of socio-cultural activities: theatre outings, visits to museums or exhibitions, lectures, participation in various clubs set up by the sections, trips, etc.

Supplementary insurance policies

* AIACE Accident Insurance: when they retire, pensioners are no longer covered by the Commission against accidents, but they do of course retain the cover provided by the Sickness Insurance. AIACE accident insurance is equivalent to the cover provided for active staff: no ceiling on reimbursements; payment of a lump sum in the event of permanent or partial invalidity; in the event of death, payment of a lump sum to beneficiaries; worldwide cover, including in the event of terrorism. You can be insured up to the age of 80.

* AIACE Hospitalization Insurance: with or without accident coverage, with or without deductible; lifetime and worldwide coverage. Membership is possible until the day before your 69th birthday or within 12 months of leaving the service. Indexation is annual but the premium does not increase with age.

A word of advice: read the contracts offered by other companies carefully, especially what they have to say about the indexation systems (some charges increase significantly with age), and in particular the footers in italics.

Please note: the insurer (CIGNA) organizes individual appointments during certain periods on the premises of AIACE International (VM18 03-013), which can also be contacted by video link. Cigna can be contacted by email at info@eurprivileges.com and by phone on +32 3 217 65 76.

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