

Prior authorisation

How to submit an application for prior authorisation

- Either via [JSIS online](#) or [MyPMO](#) :
select "Prior authorisation" in the main menu, then enter the beneficiary's details and select the claim type 'Medical care or treatment, or medical purchases' OR 'Dental treatment'. Then fill in all the fields, attach/upload the required documents and follow the instructions.
- Or by mail:
send the form [Prior authorisation request](#) filled in by yourself together with the supporting document in an envelope to [your Settlements Office](#).

For certain types of treatment or medical care, you are required to apply for prior authorisation before beginning the treatment.

This procedure allows JSIS to verify – before you begin treatment or purchase a product – if you are eligible for reimbursement, and to inform you about it. The decision of the JSIS is based on the assessment of your file by medical or dental officers, and on [the relevant regulations](#). Consequently, certain documents (medical reports, X-rays, etc.) must be attached to your request for prior authorisation.

Prior authorisation concerns only the eligibility of costs potentially reimbursed by the JSIS. Everyone is naturally free to follow the treatment of their choice, at their own expense.

There are 2 types of prior authorisation:

- [Prior authorisation for dental treatment](#): periodontal, dental occlusion, prostheses (bridges, crowns, etc.), implants, orthodontic treatment. This corresponds to the 'Cost estimate' section of the dentistry single form.
- [Prior authorisation for medical care or treatment or a medical purchase](#): e.g. equipment for treatment of diabetes, psychotherapeutic treatment, stays and care in a convalescent home, purchase of a particular pharmaceutical product, transport by medical taxi or ambulance, health cure, etc.

These pages will give you the information you need to understand the rules and submit a request for prior authorisation.